ALL New Library Training Videos for COCE Staff & Faculty!

All COCE staff and faculty are encouraged to watch the COCE Staff & Faculty Guide Introduction Video (3:44), scroll down to the video on the page. There is also a new playlist of updated videos for COCE staff and faculty training.

This Playlist of Library Training Videos includes a library orientation, as well as what the library offers, and how to find and use library and online resources in online courses. These videos should be shared during onboarding of new staff and faculty, for professional development, and when additional training on library use is needed.

The topics covered in these videos are the equivalent to a one hour in-person library orientation with the eLearning Librarian. The bonus is that they can be watched individually at any time! There are 14 videos with an average of 3 minutes each. Additional topic training videos are added regularly.

Training with the Librarian at the Mills

The eLearning Librarian, Mary Keany, holds one training session every six weeks for COCE staff and faculty.

Next Session:
May 14th from 1pm to 2pm, location in the Mills (room TBD). These sessions range in topic and format but always offer the opportunity for Questions and Answers, and deliver information about current issues or topics related to library resources, information literacy, eLearning, and instructional design.

Calendar invites will be emailed 2 weeks before the session. Supervisors, please forward these to your teams, as you see fit.

SNHU Librarians Now On SNHU Connect!

Follow the Shapiro Library Group on SNHUconnect. We aim to increase interactions with the online student population and guide library and research related questions. When students login and ask questions related to the library, we are there to help support them and promote the online community. For full reference assistance, students are encouraged to use our reference services and contact the library via chat, phone, text, or email.

24/7 Reference Service now available!

The Shapiro Library is excited to announce our new 24/7 Chat With a Librarian service available NOW! SNHU Students, Staff, & Faculty can access this service from the link above or from the "Ask a Librarian" box in the top right of every page on our Library Website SNHU Librarians are online during reference hours with support after hours from academic librarians around the country. This means you can chat with a professional librarian 24/7 for assistance with your research.

More information about the 24/7 Chat With a Librarian service

Searchable FAQs for Staff, Faculty, & Students

Get answers to your questions quickly and at any time of the day by searching our FAQs! The questions you have may have been asked before, and we have collected your questions and provided answers that also contain related guides, and videos.

Frequently Asked Questions (FAQs)

NEW Newsletter Archive!

ARCHIVE of the COCE Edition Newsletter from Shapiro Library Now Available!
The current issue is featured as an image with a downloadable pdf. All back issues are provided as downloadable pdfs in the bottom left hand menu.

If you have questions, requests, or corrections, Contact: Mary Keany (eLearning Librarian/ COCE Liaison) m.zickafoose@snhu.edu

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A bi-weekly newsletter brought to COCE by Shapiro Library’s Faculty Librarians